

## **Service Support Update**

As our worldwide installed-base of products rapidly increases we recognize the need to implement a dedicated service support structure. Our goal is to increase our level of customer care by responding to all of your questions quickly and comprehensively.

Effective immediately we are providing an email contact ([technicalsupport@npphotonics.com](mailto:technicalsupport@npphotonics.com)) and voice mailbox (**520-799-7444**) for your convenience. Both inboxes will be manned by our service-support team who will respond to you within 24 hours.

Our measure of success is your satisfaction and this is the foundation for building a long-term relationship with you. We look forward to continuing to support you in the future.

Thank you for your business.

The Team at NP Photonics